SENATE/HOUSE FILE BY (PROPOSED CITIZENS' AIDE/ OMBUDSMAN BILL)

Passed	Senate,	Date	Passed	House,	Date	_
Vote:	Ayes	Nays	Vote:	Ayes	Nays	
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A BILL FOR

1 An Act relating to the privacy of social security numbers and other personal information in public records and providing remedies.

4 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:

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- Section 1. NEW SECTION. 22.21 SOCIAL SECURITY NUMBERS IN 2 PUBLIC RECORDS.
 - To the greatest extent feasible, a government body 4 shall not disclose a person's social security number unless 5 the disclosure is authorized by law.
- 2. A government body shall make reasonable efforts to exclude social security numbers from public records, as 1 1 8 follows:
- a. Exclude social security numbers on licenses, permits, 1 10 and other documents that may be readily observed by the 1 11 public.
- 1 12 b. Give individuals the option not to submit a social 1 13 security number to the government body.
- c. Any other efforts to prevent social security numbers 1 15 from being included in public records and to protect such 1 16 numbers from disclosure.
- 3. If a public record contains a social security number, 1 18 the government body shall determine a method to redact the 1 19 social security number prior to releasing the record if such 1 20 redaction does not materially affect the value of the public 1 21 record and is permitted by law. The redaction of a social 1 22 security number from a public record shall not delay public 1 23 access to the public record except for the time required to 1 24 perform the actual redaction. As used in this section, 1 25 "redact" means to render the social security number unreadable 26 or truncated so that no more than the last four digits of the 27 social security number may be accessed as part of the record.
 - 4. This section shall not prohibit a government body from 29 lawfully obtaining a person's social security number.
 30 5. A government body that solicits information containing

- 1 31 a person's social security number or that is the lawful 1 32 custodian of public records containing social security numbers 33 shall, if subject to chapter 17A, adopt rules or, if a 34 political subdivision or other public body, adopt guidelines 35 to administer the use and disclosure of social security
 - 1 numbers consistent with this section. 2 Sec. 2. <u>NEW SECTION</u>. 22.22 PERS PERSONAL INFORMATION == 3 BREACH OF SECURITY == NOTICE.
 - 1. As used in this section:
- 5 a. "Breach of security" means the unauthorized access to 6 or acquisition of personal information that compromises the security, confidentiality, or integrity of such personal 8 information. The unauthorized disclosure of personal 9 information subsequent to a good faith, authorized access or 2 10 acquisition of personal information constitutes a breach of 11 security.
- 2 "Personal information" means a person's first name or 2 13 first initial and last name in combination with any one or 14 more of the following data elements that relate to the person 15 if neither the name nor the data elements are encrypted, 2 16 redacted, or otherwise altered by any method or technology in 2 17 such a manner that the name or data elements are unreadable:
 - (1)Social security number.

- 2 19 (2) Driver's license number or other unique identification 2 20 number created or collected by a government body.
- 2 21 (3) Account number, credit card number, or debit card 2 22 number, in combination with any required security code, access 2 23 code, or password that would permit access to a person's 2 24 financial account.
- (4) Unique electronic identifier or routing code, in 26 combination with any required security code, access code, or 2 27 password.

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- (5) Unique biometric data, such as a fingerprint, voice 29 print, retina or iris image, or other unique physical 2 30 representation.
 - 2. When the government body that collects, maintains, or 32 possesses a public record containing personal information has 33 reason to believe that a breach of security may occur or has 34 occurred, the government body shall promptly investigate to 35 determine whether personal information has been or may be used 1 for an unauthorized purpose. If the government body finds 2 that such use has occurred or is likely to occur, the 3 government body shall give notice of the breach of security to 4 each affected person pursuant to this section. Notice shall 5 be made as soon as possible, consistent with the legitimate 6 needs of law enforcement as provided in subsection 3.
- If requested by a law enforcement agency, the 3. 8 government body shall delay giving notice if notice may impede 9 a criminal investigation or jeopardize national security. The 3 10 request by a law enforcement agency shall be in writing or 11 documented in writing by the government body. The written 3 12 request shall include the name of the law enforcement officer 3 13 making the request and the name of the officer's law 3 14 enforcement agency that is engaged in the investigation. 3 15 After the law enforcement agency notifies the government body 3 16 that notice of the breach of security will no longer impede 3 17 investigation or national security, the government body shall 3 18 give notice to the affected persons without unreasonable 3 19 delay.
 - 4. The notice shall include, in a clear and conspicuous 21 manner, the following: 22 a. The incident causing the breach of security.
 - The type of personal information compromised by the 24 breach of security.
- c. The acts taken by the government body to remedy the 3 26 breach of security.
 - d. If available, a telephone number that the person may 28 call for further information and assistance.
- e. A statement advising the person to vigilantly review 3 30 account statements and monitor the person's credit report.
- The government body shall provide notice using one of 3 32 the following methods:
 - a. Written notice to the last available address of record.
 - Electronic mail notice, if the recipient has agreed to b. 35 receive communications electronically and the notice complies with chapter 554D and 15 U.S.C. } 7001.
 - c. Telephonic notice, if contact is made directly with the 3 affected person.
- d. Substitute notice, if the government body determines 5 that the cost of providing notice under paragraphs "a" through "c" exceeds twenty=five thousand dollars, the number of persons to be notified exceeds fifty thousand, or the 8 government body does not have sufficient contact information 9 needed to provide notice under paragraphs "a" through "c", as 4 10 follows:
 - (1) Electronic mail notice.
- (2) Conspicuous notice posted on the government body's 4 13 website, if available.
 - Notification to major statewide media.
- 4 15 6. Notwithstanding the notice requirements of this 4 16 section, a government body that has developed its own 4 17 notification procedures for a breach of security and timely 4 18 complies with such procedures is deemed to be in compliance 4 19 with this section.
- NEW SECTION. 22.23 REMEDIES FOR PRIVACY Sec. 3. 4 21 VIOLATIONS.
- 22 1. Any person who is injured by a violation of section 23 22.21 or 22.22 may institute a civil action to recover actual 24 damages, court costs, interest, and attorney fees and to seek 4 25 judicial enforcement of the requirements of section 22.21 or 26 22.22 in an action brought against the government body and any 27 other persons who would be appropriate defendants under the 4 28 circumstances. The attorney general or any county attorney 4 29 may seek judicial enforcement of section 22.21 or 22.22.

4 30 Suits shall be brought in the district court for the county in 4 31 which the government body has its principal place of business.

2. The rights and remedies available under this section 4 32 4 33 are cumulative to any other rights and remedies available by 4 34 law.

Sections 22.3A, subsection 2, unnumbered paragraph 1 1; 22.3A, subsection 2, paragraph "a"; 22.7, subsections 27, 2 31, and 35; section 22.7, subsection 52, paragraph "g"; 22.8 3 subsections 3 and 4; and 22.10; Code 2007, are amended by 4 striking from the applicable section, subsection, or paragraph 5 the word "chapter" and inserting in lieu thereof the 6 following: "subchapter"

CODE EDITOR DIRECTIVE. The Code editor shall Sec. 5. establish the following subchapters in chapter 22:

1. Subchapter I, entitled "definitions", shall be 10 comprised of section 22.1.

5 11 2. Subchapter II, entitled "access to public records", 5 12 shall be comprised of sections 22.2 through 22.14.

3. Subchapter III, entitled "privacy", shall be comprised 5 14 of sections 22.21 through 22.23.

EXPLANATION

This bill amends the "Open Records Act", Code chapter 22, 5 17 as follows:

- 1. New Code section 22.21. While government bodies may 19 lawfully obtain a person's social security number, the bill 5 20 specifically directs government bodies not to disclose a 21 person's social security number and to take steps to exclude 22 social security numbers from public records. For social 5 23 security numbers contained in public records, the bill 5 24 requires the government body to redact such numbers prior to 5 25 the public's access to that record. The bill further directs 5 26 the government body to adopt rules or guidelines, as 27 appropriate, to administer the use and disclosure of social 28 security numbers.
- New Code section 22.22. The bill provides that if the 5 30 security of personal information, as defined, is breached by 31 the unauthorized access to or acquisition of such information, 32 the government body shall investigate the breach to determine 5 33 whether personal information has been or may be used for an 34 unauthorized purpose. If such use has occurred or is likely 35 to occur, the government body is required to give notice, 1 consistent with law enforcement needs, to each affected 2 person. The bill outlines the information required in the 3 notice and the methods for accomplishing notice. A government 4 body that has its own notice procedures may use such 5 procedures in lieu of the bill's notice requirement.
- 3. New Code section 22.23. The bill provides remedies to 7 enforce the requirements of and provide redress for violations 8 of Code sections 22.21 and 22.22, above. Existing enforcement 9 and penalty provisions in Code sections 22.5 and 22.6 6 10 respectively, will also apply to redress violations of Code 6 11 sections 22.21 and 22.22.
- 4. The bill includes a Code editor directive to create 6 13 subchapters in Code chapter 22.

The following Code sections are amended by striking from 6 15 the applicable section, subsection, or paragraph the word "chapter" and inserting in lieu thereof the word "subchapter":

- 1. Code section 22.3A, subsection 2, concerning access and 6 18 fees for access to public records which are combined with a 6 19 government body's data processing software.
- 6 20 2. Code section 22.7, subsections 27, 31, 35, and 6 21 subsection 52, paragraph "g", identifying various public 6 22 records that are to be kept confidential.
- 3. Code section 22.8, subsections 3 and 4, pertaining to 24 actions to restrain the examination of a public record and 6 25 grounds for reasonable delay by a lawful custodian in 6 26 permitting access to a public record.
- 4. Code section 22.10 pertaining to civil enforcement 28 actions when a lawful custodian has refused to give access to 6 29 public records in violation of the open records Act.

"Chapter" is the appropriate word in the following Code 31 sections as such Code sections would apply to the entire 6 32 chapter:

1. Code section 22.4 concerning the office hours of the 34 lawful custodian of public records.

2. Code section 22.9 providing that if federal funds or 35 1 services would be denied because of a provision of Code 2 chapter 22, the provision must be suspended only to the extent 3 necessary.

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